

## Quality Policy

Fibex's strategic objective is to distribute the highest quality electrical metals, components and ancillary products sold in the UK, to achieve the maximum possible customer satisfaction and thus ensure the prosperity of the company and all of its employees.

To assist in this we aim for mutual trust and co-operation between all members of the Fibex team and all of our working partners. We encourage and value the contribution of all individuals who are seeking to continuously improve every aspect of the business.

We aim to expand and develop the roles and responsibilities of all our employees to the maximum extent possible. We consider quality awareness and proactive thinking to be their prime responsibilities above all others. We believe that High Calibre, Well Trained and Motivated people are key to achieving success.

We are committed to satisfying all applicable requirements relating to our goods and services. We also believe that we must genuinely build in quality and to enable the business to continually improve we have committed to implementing, maintaining, auditing, and regularly reviewing a Management System.

A handwritten signature in black ink, appearing to read "Ashley Jones".

**Ashley Jones, Managing Director**

**Review date:** 1<sup>st</sup> March 2018

**Next review due:** March 2019